

NAME _____ DATE _____

ADDRESS _____

PHONE _____ EMAIL _____ INVOICE NO _____

QTY	STYLE NO	DESCRIPTION	SIZE	REASON CODE	RETURN / EXCHANGE

RETURN REASON CODES

Record appropriate number in the Reason Code # column above.

- | | |
|---------------------------|----------------------------|
| 1. Size too big | 5. Fabric not as expected |
| 2. Size too small | 6. Incorrect style ordered |
| 3. Fit not as expected | 7. Faulty |
| 4. Colour not as expected | 8. Other |

COMMENTS:

PLEASE EXCHANGE FOR:

QTY	STYLE NO	COLOUR	DESCRIPTION	SIZE	PRICE

At Running Bare, we are happy to offer in-store or online returns on full-priced items including full-priced items purchased using a promotional discount if returned via post within 14 days of purchase, 21 days if purchased outside Australia.

Sale items are not eligible for refund or exchange; however, we are happy to provide an online credit voucher valid for 12 months for online use only. Online items marked as FINAL SALE cannot be returned for refund, credit, or exchange. Sale items returned in-store may be exchanged only for item/s of equal value.

Returned goods must be in their original condition, unused, with no sign of wear, and with all swing tags and hygiene stickers attached. Signs of wear includes, but not limited to: strong perfume, cigarette smells, or body odour; rips, tears, stains or pet hair; missing or damaged product tags. Seals on our wellness products must remain unbroken. Items that are considered faulty are those that are received in a damaged condition. Personal wear and tear to a product is not a manufacturing fault.

Running Bare does not cover the shipping cost for returning an item, please ensure the return is sent by trackable post as Running Bare is not responsible for goods lost/damaged in transit. For faulty or incorrect items contact sales@runningbare.com.au to organise return postage.

If goods are purchased using a promotional offer or voucher, return of part or all of the order may forfeit the original terms of promotion and will be deducted from the refund amount. If you qualify for a gift with purchase and choose to return your purchased goods for a full refund your gift must also be returned, if you wish to keep this item, or if it has been used, the item will be charged to you at the original RRP.

ONLINE RETURN – WITHIN AUSTRALIA

Complete this returns form detailing the product for return/exchange create a return shipping label via the Running Bare returns portal:

https://return.auspost.com.au/running_bare_pty_ltd

ONLINE RETURN – OUTSIDE AUSTRALIA

Goods purchased outside Australia can be returned to:

Running Bare Returns
PO BOX 305
Rosebery, NSW 1445

For all enquiries contact Running Bare customer service sales@runningbare.com.au or +61 2 9663 2111 during business hours.